

CODE OF CONDUCT & COMMITMENT

Certified Child Passenger Safety Technicians

FOR THE FAMILIES YOU SERVE:

- Provide the highest level of service.
- Be polite and professional.
- Give good service regardless of race, ethnicity, color, national origin, gender, sex orientation, religion, age, and disability, social or economic level.
- Listen to people. Acknowledge their strengths. Build on their abilities. Learn from them.
- Respect parents and their right to make decisions for their children.
- Be an example for others, as a safe and courteous driver.
- Always wear your seat belt and be a positive role model for children.

FOR THE COMMUNITY YOU SERVE:

- Participate in community events, as your agency or organization is part of the community.
- Support occupant protection programs, like Click It or Ticket, teen buckle-up challenges and important legislation.
- Make services available to everyone, especially those at risk, such as rural, non-English speaking, and low income communities.
- Work toward safe transportation through education, research and advocacy.
- Support policies for safe transportation for children and families.

AS A COLLEAGUE:

- Work with colleagues. Trust and respect them. Share resources.
- Support colleagues in meeting their professional needs and development.
- Respect everyone's personal dignity, especially in resolving disagreements and what you may think are behavior problems.
- Be careful and respectful when talking personally and professionally about colleagues.

AS A LEADER:

- Develop and maintain your competence, such as your current certification status.
- Document your work according to agency, state and national standards.
- Follow all CPS certification program content in your own education and training programs.
- Correctly enter information into the CPS online system.
- Maintain the integrity and security of tests and assessments.
- Protect confidential information about families you assist.

What should a caregiver expect from a CPS Tech?

Caregiver Responsibilities for Child Seat Inspection:

- Set an Appointment 1-2 months prior to due date if expecting.
- If child is already born, know your child's height and weight
- If possible, bring the child to the appointment and bring an extra adult to help care for your child while you are learning.
- Read the instructions for your car seat and install the seat following the instructions prior to your appointment.
- Read the section of your vehicle owner's manual that covers child safety seats and airbags.
- Bring the child seat instructions and the vehicle owner's manual to your appointment.
- Be prepared to learn.
- Card your tech – ask to see proof of his or her current certification.

During the check-up appointment you should expect a CPS Technician to:

- Use a check-up form to record observations
- Verify seat selected is appropriate for height, weight, age any special needs of the child
- Review car seat instructions and vehicle owner's manual to ensure both are being followed
- Verify seating location is appropriate
- Check for recalls on the safety seat, visible damage, and expiration date
- Have you to install the seat correctly using either the seat belt or LATCH. Encourage you to learn how to install the seat with either option or in different seating location.
- Discuss the next steps for each child.
- Discuss benefits of everyone in the vehicle being properly restrained (including adults) on every ride.
- Discuss safety in and around the vehicle.
- Discuss state laws and best practice recommendations for occupant safety

After the check-up, ensure you can say "yes" to all items:

- Parent/caregiver performed the installation
- Parent caregiver feels confident about installing and using the car seat correctly
- All questions were answered, or parent/caregiver was provided direction of who to contact for the needed information

For complete document visit: (MACPS)

https://ssl13.cyzap.net/SafeKids_Files/_Items/SKC-MR-TAB9-546/Docs/What_to_expect_from_a_CPST.pdf